

London School of Osteopathy

Library Services during COVID-19 outbreak

LSO Library will continue to support students and staff during coronavirus (COVID-19) outbreak by providing access to both physical and digital resources.

Library Opening Hours

LSO Library at The Grange is now open as a space for you to work during college opening hours. In addition the librarian will be available to assist you with any queries during the following hours in term-time:

Tuesday and Thursday 10am – 2pm

Saturday and Sunday between 10am – 6.00pm (on college teaching weekends)

How to contact

If you need help, please contact us on librarian@lso.ac.uk

Student Support Sessions via Zoom

One to one Student Support Sessions are available via Zoom and in the Library throughout the year. These sessions will generally include

- introduction to the LSO library and resources
- searching online learning materials
- access to resources at Anglia Ruskin University (ARU) library
- help with ARU login and account set up
- information about Student-central (web-based learning environment)
- help with ICT e.g. setting up WiFi and printing facilities etc.

Zoom Link

<https://us02web.zoom.us/j/4914654369>

Please request a meeting via librarian@lso.ac.uk

Meeting Times

Tuesday and Thursday between 10 am – 2 pm

Saturday and Sunday between 10.30 am – 6.00 pm (on college teaching weekends)

Loans, Renewals and Holds

- Books can be issued, renewed, and returned
- Items returned to the library will be quarantined for 72 hours before being shelved back in the library.
- Only one person per shelf at one time when choosing/browsing books.
- You should be wearing a face covering and gloves when browsing.

Click & Collect Service

During this pandemic, LSO library is offering click and collect service for books and other learning materials.

1. Search our library catalogue at <https://lso.ac.uk/the-library/>
2. Email librarian@lso.ac.uk with the book details e.g., Author, Title, Edition or ISBN number.
(Do not forget to write Click & Collect Service in email Subject)
3. *We will prepare book (s) for collection and will email you back with the collection date and time.*

Limitations:

- You may request up to 5 items at one time.
- Your item(s) will be prepared at the next library session (see above for times).
Please only come in to collect when you get the email telling you the item(s) are ready for collection.

One way routes

Please follow one way system (see picture below) when using your library to keep your distance and keep safe.

Limited Study Spaces and Workstations

There will be limited spaces available in the library due to COVID-19. Therefore, we need to limit maximum of **10** students at any one time. Please follow seating plan below and maintain social distancing at all times as per government guidelines.

LSO Library at The Grange

Library Seating & Route Plan

